



## **Level 3 Extends Synchronoss ActivationNow® Contract for ActivationNow® Intelligent Workflow Management**

March 13, 2006

Bridgewater, New Jersey (March 13, 2006) – Today, Synchronoss Technologies, Inc. ([www.synchronoss.com](http://www.synchronoss.com)) announced that Level 3 Communications (Nasdaq:LVL3) has extended its contract for ActivationNow®, an on-demand software platform, for two more years. The contract began two years ago when Synchronoss helped Level 3 ramp up its wholesale Voice over Internet Protocol (VoIP) offering by providing local number portability (LNP) management. Since then, Level 3 has relied on Synchronoss for many aspects of its order workflow processing.

"We selected Synchronoss because we wanted a technology partner who could scale with us as we grow our wholesale voice business," said Myrle McNeal, Senior Vice President of Local Voice Services for Level 3 Communications. "The platform provides the end-to-end LNP support we require and minimizes manual intervention for LNP fallout."

Synchronoss' approach to VoIP LNP includes technology that automates fallout resolution. ActivationNow is more than an order gateway; it is a workflow management platform that tracks every transaction, identifying those that are not provisioned properly and triggering an efficient resolution process that increases overall productivity.

"The Level 3 network supports ten of the largest U.S. Internet Service Providers (ISPs), as well as cable operators, carriers, and other companies, so Synchronoss is proud to play a role in automating Level 3's wholesale VoIP service offering," said Stephen G. Waldis, CEO, Synchronoss Technologies, Inc. "We have worked in partnership with Level 3 to help meet the demands of their customers and we look forward to more success in the future."

### **About Synchronoss Technologies, Inc.**

Entering its sixth year of consistent, double-digit growth, Synchronoss Technologies, Inc. ([www.synchronoss.com](http://www.synchronoss.com)) is the leading provider of on-demand, automated telecom-service fulfillment and order management. Synchronoss helps large service providers and FORTUNE 500 Enterprise Clients deliver SLA-backed service to their subscribers across wireline, wireless, and broadband networks. Synchronoss' clients include several Tier 1 wireless, wireline, and cable providers such as AT&T, Cablevision Systems Corporation, Cingular Wireless, Clearwire, Level 3 Communications, Time Warner Cable, Verizon, and Vonage. For more information, visit us on the Web at [www.synchronoss.com](http://www.synchronoss.com).

### **About Level 3 Communications**

Level 3 (Nasdaq:LVL3) is an international communications and information services company. The company operates one of the largest Internet backbones in the world, is one of the largest providers of wholesale dial-up service to ISPs in North America and is the primary provider of Internet connectivity for millions of broadband subscribers, through its cable and DSL partners. The company offers a wide range of communications services over its 23,000-mile broadband fiber optic network including Internet Protocol (IP) services, broadband transport and infrastructure services, colocation services, and patented softswitch-managed modem and voice services. Its Web address is [www.Level3.com](http://www.Level3.com).

The company offers information services through Software Spectrum. For additional information, visit its Web site at [www.softwarespectrum.com](http://www.softwarespectrum.com).

### **Forward-Looking Statement**

Some of the statements made by Level 3 in this press release are forward-looking in nature. Actual results may differ materially from those projected in forward-looking statements. Level 3 believes that its primary risk factors include, but are not limited to: developing new products and services that meet customer demands and generate acceptable margins; increasing the volume of traffic on Level 3's network; overcoming the softness in the economy given its disproportionate effect on the telecommunications industry; integrating strategic acquisitions; attracting and retaining qualified management and other personnel; successfully completing commercial testing of new technology and information systems to support new products and services, including voice transmission services; ability to meet all of the terms and conditions of our debt obligations; overcoming Software Spectrum's reliance on financial incentives, volume discounts and marketing funds from software publishers; reducing downward pressure on Software Spectrum's margins as a result of the use of volume licensing and maintenance agreements; and reducing rate of price compression on certain of the Company's existing transport and IP services. Additional information concerning these and other important factors can be found within Level 3's filings with the Securities and Exchange Commission. Statements in this release

should be evaluated in light of these important factors.