

# FORM 10-Q

## Thomson StreetEvents<sup>SM</sup>

### SEC Filing

#### SYNCHRONOSS TECHNOLOGIES INC - SNCR

**Filing Date:** November 04, 2009

**Filing Period:** September 30, 2009

#### DESCRIPTION

Quarterly report which provides a continuing view of a company's financial position

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 10-Q**

(Mark One)

- QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended September 30, 2009**

or

- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission file number 000-52049**

**SYNCHRONOSS TECHNOLOGIES, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction of  
incorporation or organization)

**06-1594540**

(I.R.S. Employer  
Identification No.)

**750 Route 202 South, Suite 600**

**Bridgewater, New Jersey**

(Address of principal executive offices)

**08807**

(Zip Code)

**(866) 620-3940**

(Registrant's telephone number, including area code)

(Former name, former address, and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer       Accelerated filer       Non-accelerated filer       Smaller Reporting Company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Shares outstanding of the Registrant's common stock:

Class  
Common stock, \$0.0001 par value

Outstanding at October 30, 2009  
31,034,691 shares

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**SYNCHRONOSS TECHNOLOGIES, INC.**  
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**SYNCHRONOSS TECHNOLOGIES, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
**(Unaudited)**  
**(In thousands, except per share data)**

	<u>September 30,</u> <u>2009</u>	<u>December 31,</u> <u>2008</u>
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 78,783	\$ 72,203
Marketable securities	3,151	2,277
Accounts receivable, net of allowance for doubtful accounts of \$293 and \$193 at September 30, 2009 and December 31, 2008, respectively	28,616	25,296
Prepaid expenses and other assets	3,454	3,337
Deferred tax assets	775	1,065
Total current assets	114,779	104,178
Marketable securities	4,153	4,283
Property and equipment, net	24,316	17,280
Goodwill	6,911	6,862
Intangible assets, net	2,981	3,580
Deferred tax assets	10,083	8,505
Other assets	708	631
Total assets	<u>\$ 163,931</u>	<u>\$ 145,319</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 3,785	\$ 2,838
Accrued expenses	7,878	8,640
Deferred revenues	2,626	1,452
Total current liabilities	14,289	12,930
Lease Financing Obligation — Long Term	9,135	6,685
Other liabilities	1,326	1,366
Stockholders' equity:		
Preferred stock, \$0.0001 par value; 10,000 shares authorized, 0 shares issued and outstanding at September 30, 2009 and December 31, 2008	—	—
Common stock, \$0.0001 par value; 100,000 shares authorized, 33,032 and 32,878 shares issued; 31,032 and 30,878 outstanding at September 30, 2009 and December 31, 2008, respectively	3	3
Treasury stock, at cost (2,000 shares at September 30, 2009 and December 31, 2008)	(23,713)	(23,713)
Additional paid-in capital	115,000	107,895
Accumulated other comprehensive income	13	66
Retained earnings	47,878	40,087
Total stockholders' equity	<u>139,181</u>	<u>124,338</u>
Total liabilities and stockholders' equity	<u>\$ 163,931</u>	<u>\$ 145,319</u>

See accompanying consolidated notes.

**SYNCHRONOSS TECHNOLOGIES, INC.**  
**CONSOLIDATED STATEMENTS OF OPERATIONS**  
**(Unaudited)**  
**(In thousands, except per share data)**

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2009	2008	2009	2008
Net revenues	\$ 33,097	\$ 26,335	\$ 93,204	\$ 79,760
Costs and expenses:				
Cost of services*	16,790	13,547	47,179	38,819
Research and development	3,243	2,683	9,359	7,493
Selling, general and administrative	5,561	4,946	17,218	15,074
Depreciation and amortization	2,154	1,636	6,264	4,581
Total costs and expenses	<u>27,748</u>	<u>22,812</u>	<u>80,020</u>	<u>65,967</u>
Income from operations	5,349	3,523	13,184	13,793
Interest income and other income	106	494	458	1,987
Interest expense	(250)	(10)	(546)	(29)
Income before income tax expense	5,205	4,007	13,096	15,751
Income tax expense	(2,076)	(1,668)	(5,305)	(6,551)
Net income	<u>\$ 3,129</u>	<u>\$ 2,339</u>	<u>\$ 7,791</u>	<u>\$ 9,200</u>
Net income per common share:				
Basic	<u>\$ 0.10</u>	<u>\$ 0.08</u>	<u>\$ 0.25</u>	<u>\$ 0.29</u>
Diluted	<u>\$ 0.10</u>	<u>\$ 0.07</u>	<u>\$ 0.25</u>	<u>\$ 0.28</u>
Weighted-average common shares outstanding:				
Basic	<u>30,865</u>	<u>31,047</u>	<u>30,767</u>	<u>31,980</u>
Diluted	<u>31,355</u>	<u>31,439</u>	<u>31,282</u>	<u>32,604</u>

\* Cost of services excludes depreciation and amortization which is shown separately.

See accompanying consolidated notes.

**SYNCHRONOSS TECHNOLOGIES, INC.**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(Unaudited)**  
**(In thousands)**

	<b>Nine Months Ended</b>	
	<b>September 30,</b>	
	<b>2009</b>	<b>2008</b>
<b>Operating activities:</b>		
Net income	\$ 7,791	\$ 9,200
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization expense	6,264	4,581
Gain on sale of fixed assets	(6)	—
Deferred income taxes	(1,288)	163
Non-cash interest on leased facility	447	—
Stock-based compensation	6,004	5,075
Changes in operating assets and liabilities:		
Accounts receivable, net of allowance for doubtful accounts	(3,320)	5,568
Prepaid expenses and other current assets	117	(2,580)
Other assets	(77)	7
Accounts payable	947	(500)
Accrued expenses	(762)	(2,336)
Tax benefit from the exercise of stock options	(221)	(1,582)
Other liabilities	(40)	29
Deferred revenues	1,174	426
Net cash provided by operating activities	17,030	18,051
<b>Investing activities:</b>		
Purchases of fixed assets	(10,590)	(1,902)
Proceeds from the sale of fixed assets	6	—
Purchases of marketable securities available for sale	(2,631)	(4,960)
Sale of marketable securities available for sale	1,835	2,719
Business acquired, net of cash	(49)	(17,357)
Net cash used in investing activities	(11,429)	(21,500)
<b>Financing activities:</b>		
Proceeds from the exercise of stock options	879	775
Excess tax benefit from the exercise of stock options	221	1,582
Repurchase of common stock	—	(23,694)
Payments on capital obligations	(121)	—
Net cash provided by (used in) financing activities	979	(21,337)
Net increase (decrease) in cash and cash equivalents	6,580	(24,786)
Cash and cash equivalents at beginning of year	72,203	92,756
Cash and cash equivalents at end of period	\$ 78,783	\$ 67,970
<b>Supplemental disclosures of cash flow information:</b>		
Cash paid for income taxes	\$ 4,328	\$ 5,637
<b>Supplemental disclosures of cash flow information:</b>		
Non-cash increase in building and related lease liability	\$ 2,123	\$ —

See accompanying consolidated notes.



**SYNCHRONOSS TECHNOLOGIES, INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED**  
**(in thousands, except per share data unless otherwise noted)**

The consolidated financial statements at September 30, 2009 and for the three and nine months ended September 30, 2009 and 2008 are unaudited, but in the opinion of management include all adjustments (consisting only of normal recurring adjustments) necessary for a fair presentation of the results for the interim periods. They do not include all of the information and footnotes required by U.S. generally accepted accounting principles (“GAAP”) for complete financial statements and should be read in conjunction with the financial statements and notes in the Annual Report of Synchronoss Technologies, Inc. (the “Company” or “Synchronoss”) incorporated by reference in the Company’s annual report on Form 10-K for the year ended December 31, 2008. The consolidated financial statements include the accounts of the Company and its wholly owned subsidiaries, Synchronoss Technologies UK Ltd., Wisor Telecom Corporation (“Wisor”) and Wisor Telecom India Private Ltd. All significant intercompany balances and transactions are eliminated in consolidation. The Company has no unconsolidated subsidiaries or investments accounted for under the equity method. The results reported in these consolidated financial statements should not necessarily be taken as indicative of results that may be expected for the entire year. The balance sheet at December 31, 2008 has been derived from the audited financial statements at that date but does not include all of the information and footnotes required by GAAP for complete financial statements.

**1. Description of Business**

Synchronoss Technologies, Inc. (the “Company” or “Synchronoss”) is a leading provider of on-demand transaction management platforms that enable communications service providers (CSPs), equipment manufacturers with embedded connectivity (e.g., handsets, mobile internet devices, laptops, cameras, etc.) (EMECs) and other customers to automate subscriber activation, order management and service provisioning from any channel (e.g., e-commerce, telesales, customer stores and other retail outlets, etc.) to any communication service (e.g., wireless, high speed access, local access, Internet Protocol TV, cable satellite TV, etc.) across any device type. The Company’s business model enables delivery of its proprietary solutions over the Web as a service. The Company’s ConvergenceNow® platforms (including ConvergenceNow® Plus+™ and InterconnectNow™) provide end-to-end seamless integration between customer-facing channels/applications, communication services, devices and “back-office” infrastructure-related systems and processes. The Company’s customers rely on the Company’s Web-based solutions and technology to automate the process of activating customers while delivering additional communication services, including new service offerings and ongoing customer care. Synchronoss has designed its ConvergenceNow® platforms to be flexible and scalable to enable multiple converged communication services to be managed across multiple distribution channels, including e-commerce, telesales, customer stores and other retail outlets, etc., allowing the Company to meet the rapidly changing and converging services offered by its customers. By simplifying the processes associated with managing the Company’s customers’ subscribers’ experience for ordering and activating services through the use of the Company’s ConvergenceNow® platforms to automate and integrate their disparate systems, Synchronoss enables its customers to acquire, retain, and service subscribers quickly, reliably and cost-effectively.

**2. Basis of Presentation**

For further information about the Company’s basis of presentation or its significant accounting policies, refer to the financial statements and footnotes thereto included in the Company’s annual report on Form 10-K for the year ended December 31, 2008.

**3. Recent Accounting Pronouncements**

***Impact of Recently Issued Accounting Standards***

In October 2009, the FASB issued Accounting Standard Update (“ASU”) No. 2009-13 “Multiple Deliverable Revenue Arrangements — a consensus of the FASB Emerging Issues Task Force.” This standard provides principles for allocation of consideration among its multiple-elements, allowing more flexibility in identifying and accounting for separate deliverables under an arrangement. ASU No. 2009-13 introduces an estimated selling price method for valuing the elements of a bundled arrangement if vendor-specific objective evidence or third-party evidence of selling price is not available, and significantly expands related disclosure requirements. This standard is effective on a prospective basis for revenue arrangements entered into or materially modified in fiscal years beginning on or after June 15, 2010. Alternatively, adoption may be on a retrospective basis, and early application is permitted. The Company does not expect the adoption of this statement to have a material effect on its consolidated financial statements or disclosures.

**SYNCHRONOSS TECHNOLOGIES, INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)**  
(in thousands, except per share data unless otherwise noted)

In June 2009, the FASB issued SFAS 168, “The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles — a replacement of FASB Statement No. 162” (the “Codification”). The Codification does not change current GAAP but reorganizes all authoritative literature in one place. SFAS 168, now referred to as Codification, is effective for financial statements issued for interim and annual periods ending after September 15, 2009. The Codification supersedes all existing GAAP and has become the source of authoritative accounting principles recognized by the FASB. The Company adopted the Codification during the quarter-ended September 30, 2009. The adoption of the Codification did not have an impact on the Company’s results of operations, financial condition or cash flows.

**4. Earnings per Common Share**

The Company calculates basic and diluted per share amounts based on net earnings for the periods presented. The Company uses the weighted average number of common shares outstanding during the period to calculate basic earnings per share. The weighted average number of common shares used in the Company’s calculation of diluted per share amounts includes the dilutive effects of stock options and restricted stock awards based on the treasury stock method. The following table provides a reconciliation of the numerator and denominator used in computing basic and diluted net income attributable to common stockholders per common share. Stock options that are anti-dilutive and excluded from the following table totaled 1,460 and 1,543 for the three months ended September 30, 2009 and 2008, respectively, and 1,462 and 761 for the nine months ended September 30, 2009 and 2008, respectively.

	<u>Three Months Ended September 30,</u>		<u>Nine Months Ended September 30,</u>	
	<u>2009</u>	<u>2008</u>	<u>2009</u>	<u>2008</u>
<b>Numerator:</b>				
Net income	\$ 3,129	\$ 2,339	\$ 7,791	\$ 9,200
<b>Denominator:</b>				
Weighted average common shares outstanding — basic	30,865	31,047	30,767	31,980
<b>Dilutive effect of:</b>				
Options and unvested restricted shares	490	392	515	624
Weighted average common shares outstanding — diluted	31,355	31,439	31,282	32,604

**5. Comprehensive Income**

The components of comprehensive income are as follows:

	<u>Three Months Ended September 30,</u>		<u>Nine Months Ended September 30,</u>	
	<u>2009</u>	<u>2008</u>	<u>2009</u>	<u>2008</u>
Net Income	\$ 3,129	\$ 2,339	\$ 7,791	\$ 9,200
Foreign currency translation adjustment	(166)	32	(79)	32
Unrealized gain (loss) on securities, (net of tax)	26	(6)	26	(26)
Net total comprehensive income	\$ 2,989	\$ 2,365	\$ 7,738	\$ 9,206

**6. Fair Value Measurements**

The Company records its financial instruments at fair value. Due to their short-term nature, the carrying amounts reported in the financial statements approximate the fair value for cash and cash equivalents, accounts receivable and accounts payable.

The Company classifies marketable securities as available-for-sale. The fair value hierarchy established in the standard prioritizes the inputs used in valuation techniques into three levels as follows:

- Level 1 — Observable inputs — quoted prices in active markets for identical assets and liabilities;
- Level 2 — Observable inputs other than the quoted prices in active markets for identical assets and liabilities — includes quoted prices for similar instruments, quoted prices for identical or similar instruments in inactive markets, and amounts derived from valuation models where all significant inputs are observable in active markets; and
-

Level 3 — Unobservable inputs — includes amounts derived from valuation models where one or more significant inputs are unobservable and require us to develop relevant assumptions.

## SYNCHRONOSS TECHNOLOGIES, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)  
(in thousands, except per share data unless otherwise noted)

The following is a summary of cash, cash equivalents and marketable securities held by the Company and their related classifications under the fair value hierarchy.

	September 30, 2009	December 31, 2008
Level 1 (A)	\$ 78,783	\$ 72,203
Level 2 (B)	7,304	6,560
Total	<u>\$ 86,087</u>	<u>\$ 78,763</u>

(A) Level 1 assets include money market funds which are classified as cash equivalents.

(B) Level 2 assets include certificates of deposit which are classified as marketable securities.

The aggregate fair value of available for sale securities and aggregate amount of unrealized gains and losses for available for sale securities at September 30, 2009 were as follows:

	Aggregate Fair Value	Aggregate Amount of Unrealized	
		Gains	Losses
Due in one year or less	3,151	45	—
Due after one year, less than five years	4,153	59	(4)
	<u>7,304</u>	<u>104</u>	<u>(4)</u>

The aggregate fair value of available for sale securities and aggregate amount of unrealized gains and losses for available for sale securities at December 31, 2008 were as follows:

	Aggregate Fair Value	Aggregate Amount of Unrealized	
		Gains	Losses
Due in one year or less	2,277	14	—
Due after one year, less than five years	4,283	40	—
	<u>6,560</u>	<u>54</u>	<u>—</u>

No available for sale securities have been in a continuous unrealized loss position for twelve months or longer.

## SYNCHRONOSS TECHNOLOGIES, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)  
(in thousands, except per share data unless otherwise noted)

## 7. Acquisition

## Wisor Telecom Corporation

In September 2008, the Company acquired Wisor Telecom Corporation (Wisor) for approximately \$17 million including acquisition costs of approximately \$490 thousand. The acquisition of Wisor, a provider of software products, software based host services and professional services to telecommunication service providers, expands the Company's products and services. The acquisition was accounted for as a purchase business combination and the results of operations of Wisor have been included in the accompanying consolidated statement of operations since the date of acquisition. Goodwill associated with the acquisition of Wisor is not tax deductible. The preliminary purchase price allocation was as follows:

	At September 30, 2008
Net assets acquired	\$ 1,543
Deferred tax assets	6,110
Intangible assets	4,049
Goodwill	6,862
Total assets acquired	<u>18,564</u>
Restructuring liabilities	763
Long-term liabilities	14
Total liabilities assumed	<u>777</u>
Total net assets acquired	<u>\$ 17,787</u>

Definite-lived intangible assets consist of customer relationships and acquired technology. Intangible assets consist of the following (in thousands):

	September 30, 2009
Intangible assets:	
Customer lists and relationships	\$ 3,249
Accumulated amortization	(857)
Customer lists and relationships, net	<u>2,392</u>
Acquired technology	800
Accumulated amortization	(211)
Acquired technology, net	<u>589</u>
Intangible assets, net	<u>\$ 2,981</u>

The Company is amortizing the value of the customer relationships on a straight-line basis over an estimated useful life of 4 years. Amortization expense related to intangible assets, which is included in depreciation and amortization expense, was approximately \$253 thousand and \$88 thousand for the three months ended September 30, 2009 and 2008, respectively and \$600 thousand and \$88 thousand for the nine months ended September 30, 2009 and 2008, respectively.

As of September 30, 2009, prior to the end of the purchase price allocation period, the Company finalized its purchase price allocation which impacted goodwill. The change in the carrying amount of goodwill for the nine months ended September 30, 2009 is as follows:

Balance at December 31, 2008	\$ 6,862
Purchase price allocation adjustments	49
Balance at September 30, 2009	<u>\$ 6,911</u>

**SYNCHRONOSS TECHNOLOGIES, INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)**  
**(in thousands, except per share data unless otherwise noted)**

The change in restructuring liabilities for the nine months ended September 30, 2009 is as follows:

Balance at December 31, 2008	\$ 704
Less: payments	(179)
Balance at September 30, 2009	<u>\$ 525</u>

The Company had no acquisitions during 2009.

**8. Stockholders' Equity**

***Stock Options***

The Company uses the Black-Scholes option pricing model for determining the estimated fair value for stock-based awards. The weighted-average assumptions used in the Black-Scholes option pricing model are as follows:

	<b>Three Months Ended September 30, 2009</b>	<b>Three Months Ended September 30, 2008</b>	<b>Nine Months Ended September 30, 2008</b>	<b>Nine Months Ended September 30, 2008</b>
Expected stock price volatility	63%	63%	62%	64%
Risk-free interest rate	2.76%	3.79%	2.85%	3.93%
Expected life of options (in years)	4.89	5.13	4.91	5.24
Expected dividend yield	0%	0%	0%	0%

The weighted-average fair value (as of the date of grant) of the options granted was \$6.11 and \$8.20 per share for the three months ended September 30, 2009 and 2008, respectively, and \$6.09 and \$8.63 for the nine months ended September 30, 2009 and 2008, respectively. During the three months ended September 30, 2009 and 2008, the Company recorded total pre-tax stock-based compensation expense of \$2.1 million (\$1.5 million after tax or \$0.05 per diluted share) and \$1.7 million (\$1.2 million after tax or \$0.04 per diluted share), respectively, which includes both intrinsic value for equity awards issued prior to 2006 and fair value for equity awards issued after January 1, 2006. During the nine months ended September 30, 2009 and 2008, the Company recorded total pre-tax stock-based compensation expense of \$6.0 million (\$4.2 million after tax or \$0.14 per diluted share) and \$5.1 million (\$3.5 million after tax or \$0.11 per diluted share), respectively, which includes both intrinsic value for equity awards issued prior to 2006 and fair value for equity awards issued after January 1, 2006. The total stock-based compensation cost related to non-vested equity awards not yet recognized as an expense as of September 30, 2009 was approximately \$12.0 million. That cost is expected to be recognized over a weighted-average period of approximately 2.48 years.

The following table summarizes information about stock options outstanding:

	<b>Options Outstanding</b>			
	<b>Shares Available for Grant</b>	<b>Number of Shares</b>	<b>Option Exercise Price per Share Range</b>	<b>Weighted-Average Exercise Price</b>
Balance at December 31, 2008	1,654	3,683	\$0.29 – 38.62	\$ 13.60
Options granted	(705)	705	\$8.67 – 13.28	\$ 11.35
Options exercised	—	(150)	\$0.29 – 12.68	\$ 5.84
Options forfeited	176	(176)	\$6.95 – 38.62	\$ 17.47
Balance at September 30, 2009	<u>1,125</u>	<u>4,062</u>	\$0.29 – 38.62	\$ 13.33

**SYNCHRONOSS TECHNOLOGIES, INC.****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)**  
**(in thousands, except per share data unless otherwise noted)**

A summary of the Company's non-vested restricted stock at September 30, 2009, and changes during the nine months ended September 30, 2009, is presented below:

<b>Non-Vested Restricted Stock</b>	<b>Number of Awards</b>
Non-vested at January 1, 2009	193
Granted	8
Vested	(50)
Forfeited	(4)
Non-vested at September 30, 2009	147

***Treasury Stock***

In 2008, the Company's board of directors authorized a stock repurchase program to purchase up to \$25.0 million of the Company's outstanding common stock. The duration of the repurchase program was up to twelve months. Under the program, the Company was entitled to purchase shares of its common stock in the open market, through block trades or otherwise at prices deemed appropriate by the Company. The timing and amount of repurchase transactions under the program were dependent on market conditions and corporate and regulatory considerations. A total of 2.0 million shares were repurchased under the program for an aggregate purchase price of approximately \$23.7 million. The purchases were funded from available working capital. The Company classifies common stock repurchased as treasury stock on its balance sheet. As of September 30, 2009, the Company has no plans to repurchase additional shares of the Company's common stock under the program.

**9. Lease Accounting**

In May 2008, the Company entered into an agreement to lease space for its Pennsylvania offices and data center in a newly constructed facility. The lease has a term of 10 years and 5 months with an option to extend the term of the lease for two consecutive five year periods. In August 2008, the Company amended its lease whereby the Company agreed to reimburse the landlord for certain leasehold improvements the Company had requested. The construction phase of the building was complete as of June 30, 2009. Since the tenant improvements, under the lease amendment, are considered structural in nature and the Company is primarily responsible for reimbursement to the landlord for the cost of these improvements, the Company is considered to be the owner of the construction project for accounting purposes. The Company recorded assets on its balance sheet for all of the costs paid by the lessor to construct the Pennsylvania facility through September 30, 2009, along with corresponding financing liabilities for amounts equal to these lessor-paid construction costs through September 30, 2009. As of September 30, 2009, the Company recorded \$8.8 million of construction costs funded by the landlord, with an offsetting amount recorded as financing liabilities. The lease did not qualify for sale leaseback treatment and therefore the lease is treated as a financing lease. For the three and nine months ended September 30, 2009 the Company recorded \$220 thousand and \$447 thousand, respectively, of interest expense. For the three and nine months ended September 30, 2009 the Company recorded \$73 thousand and \$147 thousand, respectively, of depreciation expense related to the lease agreement.

**10. Legal Matters**

On September 5, 2008, September 18, 2008, and September 23, 2008, three complaints were filed against the Company and certain of its officers and directors in the United States District Court for the District of New Jersey purportedly on behalf of a class of shareholders who purchased the Company's common stock between February 4, 2008 and June 9, 2008 (the "Securities Law Actions"). The complaints were consolidated and an amended complaint was filed by the plaintiffs on March 13, 2009. The Company filed a Motion to Dismiss all of the claims under the complaint on April 24, 2009. The Motion to Dismiss has been fully briefed by the parties and the Company is awaiting the Court's decision. The plaintiffs in each complaint assert claims under Sections 10(b) and 20(a) of the Securities Exchange Act of 1934. They allege that certain of the Company's public disclosures regarding its financial prospects during the proposed class period were false and/or misleading. The principal allegation set forth in each complaint is that the Company issued misleading statements concerning its business prospects relating to the activation of Apple Inc.'s iPhone product. The plaintiffs seek compensatory damages, costs, fees, and other relief within the Court's discretion. The Company believes that the claims described above are without merit, and it intends to defend against all of the claims vigorously. Due to the inherent uncertainties of litigation, the Company cannot predict the outcome of the actions at this time, and it can give no assurance that these claims will not have a material adverse effect on the Company's financial position or results of operations.

**SYNCHRONOSS TECHNOLOGIES, INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — UNAUDITED (Continued)**  
**(in thousands, except per share data unless otherwise noted)**

On October 23, 2008 and November 3, 2008, complaints were filed in the state court of New Jersey and the United States District Court for the District of New Jersey against certain of the Company's officers and directors, purportedly derivatively on behalf of the Company (the "Derivative Suits"). The Complaints in the Derivative Suits assert that the named officers and directors breached their fiduciary duties and other obligations in connection with the disclosures that also are the subject of the Securities Law Actions described above. The Company is also named as a nominal defendant in the Derivative Suits, although the lawsuits are derivative in nature and purportedly asserted on the Company's behalf. The plaintiffs seek compensatory damages, costs, fees, and other relief within the Court's discretion. The plaintiffs in the Derivative Suits have agreed to stay their claims pending the court's decision in the Defendant's Motion to Dismiss in the Securities Laws Actions. Due to the inherent uncertainties of litigation, the Company cannot predict the outcome of the Derivative Suits at this time, and the Company can give no assurance that the claims in these complaints will not have a material adverse effect on its financial position or results of operations.

Except for the above claims, the Company is not currently subject to any legal proceedings that could have a material adverse effect on its operations; however, it may from time to time become a party to various legal proceedings arising in the ordinary course of its business.

**11. Subsequent Events Review**

The Company has evaluated all subsequent events and transactions through November 4, 2009. On October 16, 2009, the Compensation Committee of the Company's Board of Directors approved amendments to stock options held by certain employees to permit transferability of such options to family members. As a result of the amendments, options to purchase an aggregate of 401,962 shares of the Company's common stock no longer qualify as "incentive stock options" under Section 422 of the Internal Revenue Code of 1986, as amended. Accordingly, the Company will treat the amended stock options as if they were non-qualified stock options since inception, with the result that all previously recorded compensation cost related to such stock options will be treated as a Deferred Tax Asset. The immediate increase in the Company's Deferred Tax Asset will cause an immediate tax rate benefit to the Company. Also, incremental compensation cost associated with each amended stock option shall be measured as the excess, if any, of the fair value of the stock option immediately following its amendment over the fair value of the stock option immediately prior to its amendment based on the share price and other pertinent factors at that date. The Company expects that this stock option amendment will decrease its effective tax rate to approximately 36% to 37% for the year ending December 31, 2009.



## **ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following discussion and analysis should be read in conjunction with the information set forth in our consolidated financial statements and related notes included elsewhere in this quarterly report on Form 10-Q and in our annual report Form 10-K for the year ended December 31, 2008. This report contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are subject to risks and uncertainties and are based on the beliefs and assumptions of our management as of the date hereof based on information currently available to our management. Use of words such as "believes," "expects," "anticipates," "intends," "plans," "should," "continues," "likely" or similar expressions, indicate a forward-looking statement. Forward-looking statements are not guarantees of future performance and involve risks, uncertainties and assumptions. Actual results may differ materially from the forward-looking statements we make. We caution investors not to place substantial reliance on the forward-looking statements included in this report. These statements speak only as of the date of this report (unless another date is indicated), and we undertake no obligation to update or revise the statements in light of future developments. All numbers are expressed in thousands unless otherwise stated.

### **Overview**

We are a leading provider of on-demand transaction management platforms that enable communications service providers (CSPs) and equipment manufacturers with embedded connectivity (i.e., handsets, mobile internet devices, laptops, cameras, etc.) (EMECs) and other customers to automate subscriber activation, order management and service provisioning from any channel (e.g., e-commerce, telesales, customer stores and other retail outlets, etc.) to any communication service (e.g., wireless, high speed access, local access, Internet Protocol TV, cable, satellite TV, etc.) across any device type. Our business model enables delivery of our proprietary solutions over the Web as a service. Our ConvergenceNow® platforms (including ConvergenceNow® Plus+™ and InterconnectNow™) provide seamless integration between customer-facing channels/applications, communication services, devices and "back-office" infrastructure-related systems and processes. Our customers rely on our Web-based solutions and technology to automate the process of activating customers while delivering additional communications services including new service offerings and ongoing customer care. We have designed our ConvergenceNow® platforms to be flexible and scalable to enable multiple converged communication services to be managed across multiple distribution channels including e-commerce, telesales, customer stores and other retail outlets, allowing us to meet the rapidly changing and converging services offered by our customers. By simplifying the processes associated with managing our customers' subscribers' experience for ordering and activating services through the use of our ConvergenceNow® platforms to automate and integrate their disparate systems, we enable our customers to acquire, retain and service subscribers quickly, reliably and cost-effectively.

Our industry-leading customers include Apple Inc., AT&T Inc., British Telecom, Cablevision, Charter Communications, Clearwire, Comcast, Cox Communications, Embarq, Fairpoint, Frontier, Global Crossing, Level 3 Communications, Sprint Nextel, Time Warner Cable, Time Warner Telecom, Verizon Business Solutions, Verizon Wireless, Vodafone, Vonage Network, and XO Communications. These customers utilize a combination of our platforms, technology and services enabling them to provide services to both their consumer and business customers, including over 300 of the Fortune 500 companies.

### **Revenues**

We generate a substantial portion of our revenues on a per-transaction basis, most of which is derived from contracts that extend up to 48 months from execution. For the three months ended September 30, 2009, we derived approximately 83% of our revenues from transactions processed. Most of the remainder of our revenues were generated by professional services.

Historically, our revenues have been directly impacted by the number of transactions processed. In recent years, the fourth quarter has had the highest volume of transactions processed due to increased consumer activation activity during the holiday season. The future success of our business depends on the continued growth of consumer and business transactions and, as such, the volume of transactions that we process could fluctuate on a quarterly basis. See "Current Trends Affecting Our Results of Operations" for certain matters regarding future results of operations.

We currently derive a significant portion of our revenues from one customer, AT&T. For the three months ended September 30, 2009, AT&T accounted for approximately 67% of our revenues, compared to 66% for the three months ended September 30, 2008. Our five largest customers, AT&T, Vonage, Level 3 Communications, Time Warner Cable and Comcast, accounted for approximately 87% of our revenues for the three months ended September 30, 2009, compared to 89% of our revenues for the three months ended September 30, 2008. See “Risk Factors” for certain matters bearing risks on our future results of operations.

### ***Costs and Expenses***

Our costs and expenses consist of cost of services, research and development, selling, general and administrative and depreciation and amortization.

Cost of services includes all direct materials, direct labor, cost of facilities and those indirect costs related to revenues such as indirect labor, materials and supplies. Our primary cost of services is related to our information technology and systems department, including network costs, data center maintenance, database management and data processing costs, as well as personnel costs associated with service implementation, customer deployment and customer care. Also included in cost of services are costs associated with our exception handling centers and the maintenance of those centers. Currently, we utilize a combination of employees and third-party providers to process transactions through these centers.

Research and development costs have been expensed as incurred. Software development costs incurred prior to the establishment of technological feasibility are expensed as incurred. Research and development expense consists primarily of costs related to personnel, including salaries and other personnel-related expenses, consulting fees and the cost of facilities, computer and support services used in service technology development. We also expense costs relating to developing modifications and minor enhancements of our existing technology and services.

Selling expense consists of personnel costs including salaries, sales commissions, sales operations and other personnel-related expense, travel and related expense, trade shows, costs of communications equipment and support services, facilities costs, consulting fees and costs of marketing programs, such as Internet and print. General and administrative expense consists primarily of salaries and other personnel-related expense for our executive, administrative, legal, finance and human resources functions, facilities, professional services fees, certain audit, tax and bad debt expense.

Depreciation and amortization relates to our property and equipment and includes our network infrastructure and facilities. Amortization relates to the customer lists and technology acquired from Wisor in 2008.

### **Current Trends Affecting Our Results of Operations**

Our on-demand business model enables delivery of our proprietary solutions over the Web as a service and has been driven by market trends such as various forms of order provisioning, local number portability, the implementation of new technologies, subscriber growth, competitive churn, network changes, growth of the emerging device market (i.e., smartphone devices, netbooks, etc.) and consolidations in the industry. In particular, the emergence of order provisioning of e-commerce transactions for smartphone devices, wireless, VoIP, LNP, and other communication services surrounding the convergence of bundled services has increased the need for our services and we believe will continue to be a source of growth for us.

To support the growth driven by the favorable industry trends mentioned above, we continue to look for opportunities to improve our operating efficiencies, such as the utilization of offshore technical and non-technical resources for our exception handling center management. We believe that these opportunities will continue to provide future benefits and position us to support revenue growth. In addition, we anticipate further automation of the transactions generated by our more mature customers and additional transaction types. Our cost of services can fluctuate from period to period based upon the level of automation and the onboarding of new transaction types.

### **Critical Accounting Policies and Estimates**

The discussion and analysis of our financial condition and results of operations are based on our consolidated financial statements, which have been prepared in accordance with U.S. generally accepted accounting principles (“GAAP”). The preparation of these consolidated financial statements in accordance with GAAP requires us to utilize accounting policies and make certain estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingencies as of the date of the financial statements and the reported amounts of revenues and expenses during a fiscal period. The Securities and Exchange Commission (“SEC”) considers an accounting policy to be critical if it is important to a company’s financial condition and results of operations, and if it requires significant judgment and estimates on the part of management in its application. We have discussed the selection and development of the critical accounting policies with the audit committee of our board of directors, and the audit committee has reviewed our related disclosures in this Form 10-Q. Although we believe that our judgments and estimates are appropriate, correct and reasonable under the circumstances, actual results may differ from those estimates.



We believe that of our significant accounting policies, which are described in Note 2 in our Annual Report on Form 10-K for the year ended December 31, 2008, the following accounting policies involve a greater degree of judgment and complexity. Accordingly, these are the policies we believe are the most critical to aid in fully understanding and evaluating our consolidated financial condition and results of operations. If actual results or events differ materially from those contemplated by us in making these estimates, our reported financial condition and results of operations for future periods could be materially affected. See “Risk Factors” for certain matters bearing risks on our future results of operations.

- Revenue Recognition and Deferred Revenue
- Income Taxes
- Goodwill and Impairment of Long-Lived Assets
- Stock-Based Compensation
- Allowance for Doubtful Accounts

There were no significant changes in our critical accounting policies and estimates during the three months ended September 30, 2009. Please refer to Management’s Discussion and Analysis of Financial Condition and Results of Operations contained in Part II, Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2008 for a more complete discussion of our critical accounting policies and estimates.

**Results of Operations**

*Three months ended September 30, 2009 compared to the three months ended September 30, 2008*

The following table presents an overview of our results of operations for the three months ended September 30, 2009 and 2008.

	Three Months Ended September 30,				Three Months Ended September 30,	
	2009		2008		2009 vs 2008	
	\$	% of Revenue	\$	% of Revenue	\$ Change	% Change
	(in thousands)					
Net revenue	\$ 33,097	100.0%	\$ 26,335	100.0%	\$ 6,762	25.7%
Cost of services*	16,790	50.7%	13,547	51.4%	3,243	23.9%
Research and development	3,243	9.8%	2,683	10.2%	560	20.9%
Selling, general and administrative	5,561	16.8%	4,946	18.8%	615	12.4%
Depreciation and amortization	2,154	6.5%	1,636	6.2%	518	31.7%
	<u>27,748</u>	<u>83.8%</u>	<u>22,812</u>	<u>86.6%</u>	<u>4,936</u>	<u>21.6%</u>
Income from operations	\$ 5,349	16.2%	\$ 3,523	13.4%	\$ 1,826	51.8%

\* Cost of services excludes depreciation and amortization which is shown separately.

**Net Revenue.** Net revenues increased \$6.8 million to \$33.1 million for the three months ended September 30, 2009, compared to the three months ended September 30, 2008. This increase was due primarily to increased revenues from our AT&T relationship and our other customers. Net revenues related to AT&T increased \$4.7 million to \$22.2 million for the three months ended September 30, 2009 compared to the same period in 2008. This increase was primarily due to increased revenues associated with the expansion of our relationship with AT&T across new business channels. AT&T represented 67% and 66% of our revenues for the three months ended September 30, 2009 and 2008, respectively. Net revenues outside of AT&T generated \$10.9 million of our revenues during the three months ended September 30, 2009 as compared to \$8.9 million during the three months ended September 30, 2008. Net revenues outside of AT&T represented 33% and 34% of our revenues during the three months ended September 30, 2009 and 2008, respectively. Transaction revenues recognized for the three months ended September 30, 2009 and 2008 represented 83% or \$27.5 million and 80% or \$21.0 million of net revenues, respectively. Professional service revenues decreased as a percentage of sales to 16% or \$5.4 million for the three months ended September 30, 2009, compared to 18% or \$4.7 million for the previous three months ended September 30, 2008.

### **Expense**

**Cost of Services.** Cost of services increased \$3.2 million to \$16.8 million for the three months ended September 30, 2009, compared to the three months ended September 30, 2008, due primarily to an increase of \$1.4 million in personnel and related costs and an increase of \$186 thousand in stock-based compensation. The increase in personnel and related costs was due primarily to an increase in headcount. In addition, there was an increase of \$461 thousand in telecommunication and facility costs related to the transition to our new facility. There was an increase of \$1.1 million for outside consultants related to new programs with existing customers. Cost of services as a percentage of revenues decreased to 50.7% for the three months ended September 30, 2009, as compared to 51.4% for the three months ended September 30, 2008.

**Research and Development.** Research and development expense increased \$560 thousand to \$3.2 million for the three months ended September 30, 2009, compared to the three months ended September 30, 2008, due to the addition of our Indian subsidiary and its employees offset by reduced use of outside consultants. Research and development expense as a percentage of revenues decreased to 9.8% for the three months ended September 30, 2009 as compared to 10.2% for the three months ended September 30, 2008.

**Selling, General and Administrative.** Selling, general and administrative expense increased \$615 thousand to \$5.6 million for the three months ended September 30, 2009, compared to the three months ended September 30, 2008 due to an increase in personnel and related costs and stock-based compensation expense of \$680 thousand. The increase in personnel and related costs was primarily due to an increase in headcount offset by reduced use of outside consultants. Selling, general and administrative expense as a percentage of revenues decreased to 16.8% for the three months ended September 30, 2009, compared to 18.8% for the three months ended September 30, 2008. The decrease in percentage was a result of a higher revenue base as compared to the same period 2008.

**Depreciation and amortization.** Depreciation and amortization expense increased \$518 thousand to \$2.2 million for the three months ended September 30, 2009, compared to the same period in 2008, related to investments in the new facility and the amortization of intangibles related to the Wisor acquisition of \$253 thousand. Depreciation and amortization expense as a percentage of revenues increased to 6.5% for the three months ended September 30, 2009, as compared to 6.2% for the same period in 2008.

**Income from Operations.** Income from operations increased \$1.8 million to \$5.3 million for the three months ended September 30, 2009, compared to the same period in 2008. Income from operations increased as a percentage of revenues to 16.2% for the three months ended September 30, 2009, as compared to 13.4% for the three months ended September 30, 2008.

**Income Tax.** Our effective tax rate was approximately 39.9% and approximately 41.6% during the three months ended September 30, 2009 and 2008, respectively. We review the expected annual effective income tax rate and make changes on a quarterly basis as necessary based on certain factors such as changes in forecasted annual operating income, changes to the actual and forecasted permanent book-to-tax differences, or changes resulting from the impact of a tax law change. During the three months ended September 30, 2009 and 2008, we recognized approximately \$2.1 million and \$1.7 million in related tax expense, respectively.

*Nine months ended September 30, 2009, compared to the nine months ended September 30, 2008*

The following table presents an overview of our results of operations for the nine months ended September 30, 2009 and 2008.

	Nine Months Ended September 30,				Nine Months Ended September 30, 2009 vs 2008	
	2009		2008		(\$ Change)	(% Change)
	\$	% of Revenue	\$	% of Revenue		
	(in thousands)					
Net revenue	\$ 93,204	100.0%	\$ 79,760	100.0%	\$ 13,444	16.9%
Cost of services*	47,179	50.6%	38,819	48.7%	8,360	21.5%
Research and development	9,359	10.0%	7,493	9.4%	1,866	24.9%
Selling, general and administrative	17,218	18.5%	15,074	18.9%	2,144	14.2%
Depreciation and amortization	6,264	6.7%	4,581	5.7%	1,683	36.7%
	<u>80,020</u>	<u>85.9%</u>	<u>65,967</u>	<u>82.7%</u>	<u>14,053</u>	<u>21.3%</u>
Income from operations	\$ 13,184	14.1%	\$ 13,793	17.3%	\$ (609)	(4.4)%

\* Cost of services excludes depreciation and amortization which is shown separately.

**Net Revenue.** Net revenues increased \$13.4 million to \$93.2 million for the nine months ended September 30, 2009, compared to the nine months ended September 30, 2008. This increase was primarily due to increased revenues from existing customers. Net revenues related to AT&T increased \$6.1 million to \$60.8 million for the nine months ended September 30, 2009, as compared to \$54.7 million during the nine months ended September 30, 2008. AT&T represented 65% and 69% of our revenues for the nine months ended September 30, 2009 and 2008, respectively. Net revenues outside of AT&T increased \$7.4 million to \$32.4 million during the nine months ended September 30, 2009 as compared to \$25.0 million during the nine months ended September 30, 2008. Net revenues outside of AT&T represented 35% and 31% of our revenues during the nine months ended September 30, 2009 and 2008, respectively. Transaction revenues recognized for the nine months ended September 30, 2009 and 2008 represented 84% or \$77.8 million and 82% or \$65.4 million of net revenues, respectively. Professional service revenues as a percentage of sales were 16% or \$14.7 million for the nine months ended September 30, 2009, compared to 16% or \$13.1 million for the nine months ended September 30, 2008.

**Expense**

**Cost of Services.** Cost of services increased \$8.4 million to \$47.2 million for the nine months ended September 30, 2009, compared to the nine months ended September 30, 2008, due primarily to an increase of \$3.7 million in personnel and related costs and an increase of \$544 thousand in stock-based compensation. The increase in personnel and related costs was due primarily to an increase in headcount. In addition, there was an increase of \$1.0 million in telecommunication and facility costs related to the transition to our new facility. There was an increase of \$3.1 million for outside consultants related to new programs with existing customers. Cost of services as a percentage of revenues increased to 50.6% for the nine months ended September 30, 2009, as compared to 48.7% for the nine months ended September 30, 2008.

**Research and Development.** Research and development expense increased \$1.9 million to \$9.4 million for the nine months ended September 30, 2009, compared to the nine months ended September 30, 2008, due primarily to an increase of \$2.4 million in personnel and related costs. The increase in personnel and related costs was due primarily to the addition of our Indian subsidiary and its employees. Also, an increase of \$262 thousand in additional telecommunication, and facility costs related to our data facilities offset by a decrease of \$1.0 million in outside consulting costs. Research and development expense as a percentage of revenues increased to 10.0% for the nine months ended September 30, 2009, as compared to 9.4% for the nine months ended September 30, 2008.

**Selling, General and Administrative.** Selling, general and administrative expense increased \$2.1 million to \$17.2 million for the nine months ended September 30, 2009, compared to the nine months ended September 30, 2008, due primarily to an increase of \$1.4 million in personnel and related costs and an increase in stock-based compensation expense of \$389 thousand offset by a decrease of \$293 thousand in consulting service costs. The increase in personnel and related costs was primarily due to an increase in headcount offset by reduced use of outside consultants. Also, legal and accounting professional services increased approximately \$432 thousand and additional telecommunication, and facility expenses related to our data facilities, contributed approximately \$264 thousand to the increase. Selling, general and administrative expense as a percentage of revenues decreased to 18.5% for the nine months ended September 30, 2009, as compared to 18.9% for the nine months ended September 30, 2008.

**Depreciation and amortization.** Depreciation and amortization expense increased \$1.7 million to \$6.3 million for the nine months ended September 30, 2009, as compared to the nine months ended September 30, 2008, related to investments in the new facility and the amortization of intangibles related to the Wisor acquisition of \$600 thousand. Depreciation and amortization expense as a percentage of revenues increased to 6.7% for the nine months ended September 30, 2009, as compared to 5.7% for the nine months ended September 30, 2008.

**Income from Operations.** Income from operations decreased \$609 thousand to \$13.2 million for the nine months ended September 30, 2009, as compared to the nine months ended September 30, 2008. Income from operations decreased as a percentage of revenues to 14.1% for the nine months ended September 30, 2009, as compared to 17.3% for the nine months ended September 30, 2008. This decrease was primarily due to increases in cost of services, research and development and depreciation and amortization.

**Income Tax.** Our effective tax rate was approximately 40.5% and approximately 41.6% during the nine months ended September 30, 2009 and 2008, respectively. We review the expected annual effective income tax rate and make changes on a quarterly basis as necessary based on certain factors such as changes in forecasted annual operating income, changes to the actual and forecasted permanent book-to-tax differences, or changes resulting from the impact of a tax law change. During the nine months ended September 30, 2009 and 2008, we recognized approximately \$5.3 million and \$6.6 million in related tax expense, respectively.

## **Liquidity and Capital Resources**

Our principal source of liquidity has been cash provided by operations. Our cash, cash equivalents and marketable securities balance was \$86.1 million at September 30, 2009, an increase of \$7.3 million as compared to the end of 2008. This increase was due to cash provided by operations offset by purchases of fixed assets associated with our new facility in Pennsylvania. We anticipate that our principal uses of cash in the future will be to fund the expansion of our business through both organic growth as well as possible acquisition activities and to expand our customer base internationally. Uses of cash will also include facility expansion, capital expenditures and working capital.

In May 2008, we entered into an agreement to lease space for our Pennsylvania offices and data center in a newly constructed facility. The lease has a term of 10 years and 5 months with an option to extend the term of the lease for two consecutive five year periods. In August 2008, we amended the lease whereby we agreed to reimburse the landlord for certain leasehold improvements we had requested. The construction phase of the building was complete as of June 30, 2009. Since the tenant improvements, under the lease amendment, are considered structural in nature and we are responsible for reimbursement to the landlord for the cost of these improvements we are considered to be the owner of the construction project for accounting purposes. We recorded assets on our balance sheet for all of the costs paid by the lessor to construct the Pennsylvania facility through September 30, 2009, along with corresponding financing liabilities for amounts equal to these lessor-paid construction costs through September 30, 2009. Post construction-period accounting requires determination of a portion of the monthly lease payments to be construed as interest, depreciation, and principal payments. At September 30, 2009, we had recorded \$8.8 million of construction costs funded by the landlord, with an offsetting amount recorded as financing liabilities. The lease did not qualify for a sale lease back treatment and therefore the lease was treated as a financing lease. For the three and nine months ended September 30, 2009, we recorded \$220 thousand and \$447 thousand, respectively, of interest expense. For the three and nine months ended September 30, 2009 we recorded \$73 thousand and \$147 thousand, respectively, of depreciation expense related to the lease agreement.

## **Discussion of Cash Flows**

*Cash flows from operations.* Net cash provided by operating activities for the nine months ended September 30, 2009 was \$17.0 million, as compared to \$18.1 million for the nine months ended September 30, 2008. The decrease of \$1.0 million is primarily due to an increase in accounts receivable of \$3.3 million offset by an increase in deferred revenue of \$1.2 million, as compared to the nine months ended September 30, 2008.

*Cash flows from investing.* Net cash used in investing activities for the nine months ended September 30, 2009 was \$11.4 million, as compared to \$21.5 million for the nine months September 30, 2008. The decrease was primarily due to cash outflows for acquisitions of \$49 thousand for the completion of the purchase price allocation in the nine months ending September 30, 2009, as compared to \$17.4 million net cash outflow for the acquisition of Wisor in the nine months ending September 30, 2008. The decrease was offset by an increase in net cash outflow for leasehold improvements and fixed asset purchases associated with the move to our new facility in Pennsylvania in the nine months ended September 30, 2009.

*Cash flows from financing.* Net cash provided by financing activities for the nine months ended September 30, 2009 was \$1.0 million compared to cash used by financing activities of \$21.3 million for the nine months ended September 30, 2008. In May 2008, we initiated a stock repurchase program that, as of September 30, 2008, repurchased 2 million shares for an aggregate purchase price of approximately \$23.7 million. There were no shares repurchased for the nine months ended September 30, 2009.

We believe that our existing cash and cash equivalents, and cash generated from our operations will be sufficient to fund our operations for the next twelve months.

## **Effect of Inflation**

Although inflation generally affects us by increasing our cost of labor and equipment, we do not believe that inflation has had any material effect on our results of operations for the three and nine months ended September 30, 2009 and 2008.

## **Impact of Recently Issued Accounting Standards**

In October 2009, the FASB issued Accounting Standard Update (“ASU”) No. 2009-13 “Multiple Deliverable Revenue Arrangements — a consensus of the FASB Emerging Issues Task Force.” This standard provides principles for allocation of consideration among its multiple-elements, allowing more flexibility in identifying and accounting for separate deliverables under an arrangement. ASU No. 2009-13 introduces an estimated selling price method for valuing the elements of a bundled arrangement if vendor-specific objective evidence or third-party evidence of selling price is not available, and significantly expands related disclosure requirements. This standard is effective on a prospective basis for revenue arrangements entered into or materially modified in fiscal years beginning on or after June 15, 2010. Alternatively, adoption may be on a retrospective basis, and early application is permitted. We do not expect the adoption of this statement to have a material effect on its consolidated financial statements or disclosures.

In June 2009, the FASB issued SFAS 168, “The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles — a replacement of FASB Statement No. 162” (the “Codification”). The Codification does not change current GAAP but reorganizes all authoritative literature in one place. SFAS 168, now referred to as Codification is effective for financial statements issued for interim and annual periods ending after September 15, 2009. The Codification will supersede existing GAAP and has become the source of authoritative accounting principles recognized by the FASB. We adopted the Codification during the quarter-ended September 30, 2009. The adoption of the Codification did not have an impact on our results of operations, financial condition or cash flows.

## **Off-Balance Sheet Arrangements**

We had no off-balance sheet arrangements as of September 30, 2009 and December 31, 2008.



### **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

#### **Market Risk**

The following discussion about market risk disclosures involves forward-looking statements. Actual results could differ materially from those projected in the forward-looking statements. We deposit our excess cash in high-quality financial instruments, primarily money market funds and certificates of deposit and, we may be exposed to market risks related to changes in interest rates. We do not actively manage the risk of interest rate fluctuations on our marketable securities; however, such risk is mitigated by the relatively short-term nature of these investments. We do not expect the current rate of inflation to have a material impact on our business. These investments are denominated in United States dollars.

The primary objective of our investment activities is to preserve our capital for the purpose of funding operations, while at the same time maximizing the income we receive from our investments without significantly increasing risk. To achieve these objectives, our investment policy allows us to maintain a portfolio of cash equivalents and short- and long-term investments in a variety of securities, which could include commercial paper, money market funds and corporate debt securities. Our cash, cash equivalents and marketable securities at September 30, 2009 and December 31, 2008 were invested in liquid money market accounts and certificates of deposit. All market-risk sensitive instruments were entered into for non-trading purposes.

The recent severe tightening of the credit markets, disruptions in the financial markets and challenging economic conditions have adversely affected the United States and world economies. Investors in many industry sectors have experienced substantial decreases in asset valuations and uncertain market liquidity. Furthermore, credit rating authorities have, in many cases, been slow to respond to the rapid changes in the underlying value of certain securities and pervasive market illiquidity, regarding these securities.

As a result, this “credit crisis” may have a potential impact on the determination of the fair value of financial instruments or possibly require impairments in the future should the value of certain investments suffer a decline in value which is determined to be other than temporary. We currently do not believe any change in the market value of our money market funds or other investments to be material or warrant a change in valuation.

### **ITEM 4. CONTROLS AND PROCEDURES**

#### ***Evaluation of Disclosure Controls and Procedures***

Under the supervision and with the participation of our management, including our Chief Executive Officer and our Chief Financial Officer, we evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended) as of September 30, 2009. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures are effective as of September 30, 2009, the end of the period covered by this quarterly report, to ensure that the information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934, as amended, are recorded, processed, summarized and reported within the time periods specified in the rules and forms of the Securities and Exchange Commission, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures.

#### ***Changes in internal controls over financial reporting***

There were no changes in our internal control over financial reporting identified in connection with the evaluation required by paragraph (d) of Exchange Act Rule 13a-15 that was conducted during the last fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

### ***Inherent Limitations on Effectiveness of Controls***

Our management, including our Chief Executive Officer and Chief Financial Officer, do not expect that our disclosure controls or our internal control over financial reporting will prevent all errors and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within our operations have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty, and that breakdowns can occur because of a simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people or by management override of the controls. The design of any system of controls also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, controls may become inadequate because of changes in conditions, or the degree of compliance with policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

## **PART II — OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

On September 5, 2008, September 18, 2008, and September 23, 2008, three complaints were filed against us and certain of our officers and directors in the United States District Court for the District of New Jersey purportedly on behalf of a class of shareholders who purchased its common stock between February 4, 2008 and June 9, 2008 (the “Securities Law Actions”). The complaints were consolidated and an amended complaint was filed by the plaintiffs on March 13, 2009. We filed a Motion to Dismiss all of the claims under the complaint on April 24, 2009. The Motion to Dismiss has been fully briefed by the parties and we are awaiting the Court’s decision. The plaintiffs in each complaint assert claims under Sections 10(b) and 20(a) of the Securities Exchange Act of 1934. They allege that certain of our public disclosures regarding its financial prospects during the proposed class period were false and/or misleading. The principal allegation set forth in each complaint is that we issued misleading statements concerning our business prospects relating to the activation of Apple Inc.’s iPhone product. The plaintiffs seek compensatory damages, costs, fees, and other relief within the Court’s discretion. We believe that the claims described above are without merit, and we intend to defend against all of the claims vigorously. Due to the inherent uncertainties of litigation, we cannot predict the outcome of the actions at this time, and we can give no assurance that these claims will not have a material adverse effect on our financial position or results of operations.

On October 23, 2008 and November 3, 2008, complaints were filed in the state court of New Jersey and the United States District Court for the District of New Jersey against certain of our officers and directors, purportedly derivatively on our behalf (the “Derivative Suits”). The Complaints in the Derivative Suits assert that the named officers and directors breached their fiduciary duties and other obligations in connection with the disclosures that also are the subject of the Securities Law Actions described above. We are also named as a nominal defendant in the Derivative Suits, although the lawsuits are derivative in nature and purportedly asserted on our behalf. The plaintiffs seek compensatory damages, costs, fees, and other relief within the Court’s discretion. We are in the process of evaluating the claims in the Derivative Suits. The plaintiffs in the Derivative Suits have agreed to stay their claims pending the court’s decision in the Defendant’s Motion to Dismiss in the Securities Laws Actions. Due to the inherent uncertainties of litigation, we cannot predict the outcome of the Derivative Suits at this time, and we can give no assurance that the claims in these complaints will not have a material adverse effect on our financial position or results of operations.

Except for the above claims, we are not currently subject to any legal proceedings that could have a material adverse effect on our operations; however, we may from time to time become a party to various legal proceedings arising in the ordinary course of our business.

### **ITEM 1A. RISK FACTORS**

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part II, “Item 1A. Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2008, which could materially affect our business, financial condition or future results. The risks described in our Form 10-K are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition and/or operating results. If any of the risks actually occur, our business, financial condition or results of operations could be negatively affected. In that case, the trading price of our stock could decline, and our stockholders may lose part or all of their investment.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

None.

***Use of Proceeds***

On June 14, 2006, our Registration Statement on Form S-1 (File No. 333-132080) relating to the IPO was declared effective by the SEC. The managing underwriters of our IPO were Goldman, Sachs & Co., Deutsche Bank Securities Inc. and Thomas Weisel Partners LLC. On June 20, 2006, we closed the sale of 6,532,107 shares of common stock in our IPO for net proceeds to us of \$45.7 million. In July 2006, we sold an additional 959,908 shares of common stock upon the exercise of an over-allotment option granted to the underwriters for net proceeds to us of \$7.1 million. No offering expenses were paid directly or indirectly to any of our directors or officers or persons owning ten percent or more of any class of our equity securities or to any other affiliates. We have invested our net proceeds of the offering in money market funds pending their use to fund our expansion. Part of our current growth strategy is to further penetrate the North American markets and expand our customer base internationally. We anticipate that a portion of the proceeds of the offering will enable us to finance this expansion. In addition, we could use a portion of the proceeds of our IPO to make strategic investments in, or pursue acquisitions of, other businesses, products or technologies.

**ITEM 3. DEFAULTS UPON SENIOR SECURITIES**

None.

**ITEM 4. SUBMISSIONS OF MATTERS TO A VOTE OF SECURITY HOLDERS**

None.

**ITEM 5. OTHER INFORMATION**

None.

**ITEM 6. EXHIBITS**

<b>Exhibit No.</b>	<b>Description</b>
3.2*	Restated Certificate of Incorporation of the Company
3.4*	Amended and Restated Bylaws of the Company
4.2*	Form of Company's Common Stock certificate
31.1	Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.1	Certification of Chief Executive Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
32.2	Certification of Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

\* Incorporated herein by reference to the exhibit of the same number in the Company's Registration Statement on Form S-1 (Commission File No. 333-132080).

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Synchronoss Technologies, Inc.

/s/ Stephen G. Waldis

**Stephen G. Waldis**  
**Chairman of the Board of Directors, President**  
**and Chief Executive Officer (Principal executive**  
**officer)**

/s/ Lawrence R. Irving

**Lawrence R. Irving**  
**Executive Vice President,**  
**Chief Financial Officer and Treasurer**

November 4, 2009

**EXHIBIT INDEX**

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*	Incorporated herein by reference to the exhibit of the same number in the Company's Registration Statement on Form S-1 (Commission File No. 333-132080).

**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO SECURITIES AND EXCHANGE COMMISSION RULE 13a-14(a)**

I, Stephen G. Waldis, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Synchronoss Technologies, Inc. for the quarter ended September 30, 2009;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rule 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2009

/s/ Stephen G. Waldis  
\_\_\_\_\_  
Stephen G. Waldis  
Chairman of the Board of Directors,  
President & Chief Executive Officer

**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO SECURITIES AND EXCHANGE COMMISSION RULE 13a-14(a)**

I, Lawrence R. Irving, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Synchronoss Technologies, Inc. for the quarter ended September 30, 2009;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rule 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2009

/s/ Lawrence R. Irving  
Lawrence R. Irving  
Executive Vice President,  
Chief Financial Officer & Treasurer

**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO 18 U.S.C. SECTION 1350  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report on Form 10-Q of Synchronoss Technologies, Inc. (the “Company”) for the quarter ended September 30, 2009, as filed with the Securities and Exchange Commission on the date hereof (the “Report”), I, Stephen G. Waldis, the Chairman of the Board of Directors, President & Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge and belief that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934, as amended, and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

This certification is being provided pursuant to 18 U.S.C. 1350 and is not to be deemed a part of the Report, nor is it to be deemed to be “filed” for any purpose whatsoever.

Date: November 4, 2009

/s/ Stephen G. Waldis

Stephen G. Waldis  
Chairman of the Board of Directors,  
President & Chief Executive Officer

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.



**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO 18 U.S.C. SECTION 1350  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report on Form 10-Q of Synchronoss Technologies, Inc. (the "Company") for the quarter ended September 30, 2009, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Lawrence R. Irving, the Chief Financial Officer & Treasurer of the Company, hereby certify, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge and belief that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934, as amended, and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

This certification is being provided pursuant to 18 U.S.C. 1350 and is not to be deemed a part of the Report, nor is it to be deemed to be "filed" for any purpose whatsoever.

Date: November 4, 2009

/s/ Lawrence R. Irving  
Lawrence R. Irving  
Executive Vice President,  
Chief Financial Officer & Treasurer

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.