UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, DC 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): December 12, 2024 (December 6, 2024)

Synchronoss Technologies, Inc.

(Exact Name of Registrant as Specified in its Charter)

Delaware (State or Other Jurisdiction of Incorporation) **001-40574** (Commission File Number) 06-1594540 (IRS Employer Identification No.)

200 Crossing Boulevard, 8th Floor

Bridgewater, New Jersey

(Address of Principal Executive Offices)

08807 (Zip Code)

Registrant's telephone number, including area code: (866) 620-3940

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, par value \$.0001 par value	SNCR	The Nasdaq Stock Market, LLC
8.375% Senior Notes due 2026	SNCRL	The Nasdaq Stock Market, LLC

Item 1.01. Entry into a Material Definitive Agreement.

On December 6, 2024, Synchronoss Technologies, Inc. (the "Company") entered into an amendment (the "Amendment") with AT&T Services, Inc. ("AT&T") to amend and restate the terms of an order (as amended by the Amendment, the "Amended Order") under the Master Services Agreement dated September 1, 2005, as amended (the "Master Agreement") between the Company and AT&T. Pursuant to the Amended Order, the Company agreed to continue to provide its Synchronoss Personal Cloud™ platform to AT&T's customers in conformance with certain specifications and requirements set forth therein in consideration for the payment of monthly Cloud Services fees based on the number and type of AT&T Subscriber utilizing the Company's services, plus an annual maintenance fee. The Amended Order is effective until December 30, 2027, unless terminated earlier by AT&T upon specified prior written notice or in accordance with the Master Agreement.

The foregoing description of the Amendment and the Amended Order does not purport to be complete and is qualified in its entirety by the full text of the Amendment, a copy of which will be filed with the exhibits to the Company's Annual Report on Form 10-K for the year ending December 31, 2024.

A copy of the press release announcing the Amended Order is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

Exhibit Number	Description	Filed Herewith
99.1	Press Release of Synchronoss Technologies, Inc. dated December 12, 2024.	x

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: December 12, 2024

Synchronoss Technologies, Inc. /s/ Jeffrey Miller Jeffrey Miller

Title: Chief Executive Officer

Name:



Synchronoss Announces Three-Year Contract Extension with Major U.S Telecom Provider

Synchronoss Personal Cloud Enables Subscribers to Securely Backup, Manage, and Share All Types of Content Between Smartphones, Devices, and the Cloud

BRIDGEWATER, NJ (December 12, 2024) – Synchronoss Technologies, Inc. ("Synchronoss" or the "Company") (NASDAQ: SNCR), a global leader and innovator in personal cloud platforms, today announced a three-year contract extension with a leading U.S. telecom provider. Synchronoss Personal Cloud™ enables the provider to deliver cloud offerings for users to securely backup, manage, and share content across smartphones, devices, and the cloud.

"We're proud of our long-standing relationship with this key partner and the continued growth of our cloud user base," said Jeff Miller, President and CEO of Synchronoss. "The latest version of the Synchronoss Personal Cloud platform integrates AI functionality, giving users new ways to enhance, create, and organize their digital content. Through AI, machine learning and other functionality, we continue to introduce new capabilities that allow service providers to deliver value to their subscribers and, create revenue-generating opportunities."

Synchronoss Personal Cloud is a leading choice for white-label cloud solutions among global service providers and ensures data security and privacy. It provides the flexibility for operators and service providers to select which capabilities and functionality they want to offer subscribers as part of tiered plans, such as basic, value-added, and premium offerings. As a private-label, branded solution, service providers can monetize the cloud in new ways, offering subscribers upgrade options to better engage with digital content, thus reducing churn and increasing average revenue per user (ARPU).

For additional details, visit the 8K filing.

About Synchronoss

Synchronoss Technologies (Nasdaq: SNCR), a global leader in personal Cloud solutions, empowers service providers to establish secure and meaningful connections with their subscribers. Our SaaS Cloud platform simplifies onboarding processes and fosters subscriber engagement, resulting in enhanced revenue streams, reduced expenses, and faster time-to-market. Millions of subscribers trust Synchronoss to safeguard their most cherished memories and important digital content. Explore how our Cloud-focused solutions redefine the way you connect with your digital world at <u>www.synchronoss.com</u>.

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